



0000150810



Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

ORIGINAL

2014 JAN 15 PM 1 02

January 14, 2014

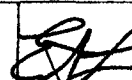
Via UPS Overnight Delivery

Arizona Corporation Commission

DOCKETED

JAN 15 2014

Re: Quarterly Lifeline Report
Docket T-20802A-11-0174
Decision No. 73344

DOCKETED BY 

Dear Executive Director:

As a result of the granting of the Application for ETC status in Arizona of TerraCom, Inc. ("TerraCom"), Terracom agreed to abide by the conditions included in the Staff Recommendations section of the above-named decision number.

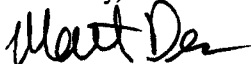
Staff Recommendation Number 43, paragraph H, is as follows:

TerraCom shall submit in Docket Control, as a compliance item in this docket, a quarterly report detailing the total number of Lifeline customers, the total number of customers removed from the customer base due to 60-day inactivity, the number of customers removed from the customer base due to annual verification and the total number of customers who voluntarily relinquished Lifeline service. In compiling the data for these reports, TerraCom must comply with 47 C.F.R. §54.405(e)(3), in which the FCC outlines the de-enrollment policy for non-usage and 47 C.F.R. §54.407(c), in which the FCC defines activities that constitute usage. The quarterly report should be submitted as a compliance item in this docket on the 15th of the month following the end of each calendar quarter, beginning January 15, 2013, or with the first complete quarter following the offering of prepaid Lifeline calling plans, whichever is earlier.

Attached, please find an original and thirteen (13) redacted copies of the information requested above for the 4th quarter of 2013. The **confidential** version of this report has been filed separately and under seal with a copy for both Brian Bozzo in Compliance and a copy for Connie Fitzsimmons in the Commission's Legal Division.

Please let us know if there are any questions regarding the preceding.

Sincerely,



Matt Dean
Regulatory Agent for
TerraCom, Inc.
405-755-8177
mdean@telecompliance.net

Enclosures

Cc: Brian Bozzo, Compliance Division, AZCC; Connie Fitzsimmons, Legal Division, AZCC

Total Lifeline customers at end of Dec 2013

Month	Count
October	9,159,111
November	9,159,111
December	9,159,111
Grand Total	27,477,333

Lifeline customers removed for non-usage

Month	Count
October	
November	
December	
Grand Total	

Lifeline customers removed due to annual verification b/t Oct-Dec 2013

Month	Count
October	
November	
December	
Grand Total	

Lifeline customers who voluntarily relinquished service b/t Oct and Dec 2013

Month	Count
October	
November	
December	
Grand Total	